

SERVICE RETURN FORM

Xylem Analytics Australia



To assist the Xylem Analytics Australia Service Centre in serving you better, **please complete this form and send it along with the equipment for service** (we do not require it to be emailed to us ahead of time). Please note that declined repairs will attract an evaluation fee equivalent to 50% of the relevant service fee (does not apply to warranty repairs).

DATE

YOUR INTERNAL REF:

MODEL NUMBER:

SERIAL NUMBER:

REASON FOR RETURN

Please give as much information as possible

SPECIAL REQUIREMENTS

Such as specified carrier for return freight etc.

CALIBRATION REQUEST

Functionality is verified upon completion of the repair of all instruments returned to Xylem Analytics Australia. A calibration (with certificate) can be provided for an additional charge and we will contact you to confirm your specific requirements and advise on pricing, if requested below.

DO YOU REQUIRE A CALIBRATION? YES NO

DO YOU REQUIRE DATA BACK UP? YES NO

YOUR BILLING ADDRESS

COMPANY

ABN

For Australian customers only.

CONTACT

ADDRESS

PHONE

EMAIL

YOUR RETURN DELIVERY ADDRESS (If different)

Please note: We are unable to deliver to PO Boxes

COMPANY

CONTACT

ADDRESS

PHONE

EMAIL

PLEASE PRINT AND RETURN WITH EQUIPMENT FOR SERVICE

Attn: Service Department
Xylem Analytics Australia
1/39 Aquarium Avenue
Hemmant, QLD 4174
AUSTRALIA
T: +61 7 3908 4000

In order to prevent delays with goods-inwards, please use our complete address, including the full company name, on all shipping documents.

