

Five-star service with 5 years of certainty

Xylem's Flygt preventative maintenance plans
– a simple choice with a full 5-year warranty*

Leave nothing to chance with a 5-year warranty

When you buy a new pump and choose a 5-year contract, you get a 5-year warranty for total peace of mind. With extended pump and component lifetime, you'll experience fewer unplanned incidents and breakdowns.

Clear plans make choosing simpler

Our simplified choice of service plans make it easy for you to evaluate options from financial, operational, and organizational perspectives.

Keeping your system running is our goal

The new preventative maintenance plans include trusted remote monitoring and cybersecurity technology. It delivers data that helps you handle and budget your day-to-day operation. You can rely on expert advice and a solid commitment to keep your pump station up and running.



5 years of certainty

With a 5-year shared commitment to keeping your systems running under pressure, our preventative maintenance plans deliver certainty through reduced incidents, predictable lifecycle costs and confident decisions.

Get data-driven, expert-led solutions that:

- ★ Unlock the power of long-term partnership
- ★ Keep your system running under increasing stress
- ★ Help reduce risk and compliance issues
- ★ Deliver budget predictability and lower admin burden
- ★ Make valuable choices with clear actionable data



Flexibility to match your system's needs

All pump stations are different, but common to all is the need to keep a system running smoothly.

Our preventative maintenance plans are designed to meet your ambitions wherever you are on your journey to a system with digital tools and proactive monitoring.

	Connected Insights	Connected PMA	Connected PMA Pro
Contract terms: 1-year, 3-year, 5-year	✓	✓	✓
One annual invoice Covering all deliverables included in contract	✓	✓	✓
Full pump inspection Xylem technicians lift & inspect pumps, then provide report of readings, condition, and recommendations for remedial work (if applicable; charged at standard rates). Includes consumables replacement (oil, o-rings) if recommended by Xylem	✗	✓ 1-year: one per contract 3-year: one per contract 5-year: two per contract	✓ 1-year: one per contract 3-year: one per contract 5-year: two per contract
Cloud monitoring equipment & installation Xylem installs and commissions Xylem Vue Secure Connect hardware during first site visit	✓	✓	✓
24/7 alarm monitoring & notification by Xylem based on telemetry data & other site information	✓	✓	✓
Remote Asset Condition Report Xylem reviews XVSC data & provides report incl. data summary, pump & station condition assessment and recommendations for additional on-site inspection (if applicable; charged at standard rates)	✓ Two per year	✓ One per year	✓ One per year
Five-year product warranty For new Flygt pumps covered continually with 5-year contract	 5-year contract only*	 5-year contract only*	 5-year contract only*
Enhanced station monitoring & performance assessment incl. Level sensor & 24/7 monitoring & Remote asset condition report include review of performance vs. thresholds, data trends and anomalies in station operation	✓	✗	✓

* Warranty offer covers models 3085 – 3800

** Assuming end user followed all Xylem inspection recommendations incl. from remote assessments

Not included in any contract above

- Tankering
- Calls out – from telemetry or customer request
- Remedial work or pump repairs
- Replacement parts

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