Water management solutions for shutdowns, turnarounds and outages



Xylem is an industry leader in helping customers with their water and wastewater needs during facility shutdowns, turnarounds and outages. Whether your plant outage is an emergency or planned months in advance, Xylem has the equipment, know-how, personnel and rapid response needed to get your plant back up and running safely and efficiently.

With the largest service network in North America, Xylem is poised to help you through your outage—regardless of your location.

Range of services we offer

The following are some of Xylem's services available during your plant's shutdown, turnaround or outage:

Media exchange services - Filter media; activated carbon; remediation; resin sluicing and regeneration

Field services - Break/fix services; equipment start-ups; media re-bedding; after-market parts installation

Storage tank cleaning/venting - Activated carbon for vapor emissions VOC treatment; vacuum truck exhaust treatment

Spare parts/replacement components – Xylem is the original equipment manufacturer (OEM) of brands such as USFilter, Envirex, Ionpure, JWI, Davco, Permutit, IWT, Evoqua Water Technologies, and more

Boiler cleaning - Mobile clarification/flocculation; filtration

Temporary water treatment - Mobile clarification, filtration, reverse osmosis, deionization and operating contracts

Service Deionization (SDI) - Portable ion exchange vessels; worry-free remote monitoring; offsite regeneration at Xylem facilities

Quarantined wastewater/slop oil treatment - Oil/water separation technologies; mobile clarification and filtration



Industries we serve

We provide comprehensive water treatment solutions and services during shutdowns, turnarounds and outages for the following industries:

- Power
- Chemical processing
- Hydrocarbon processing
- Food & beverage
- Pulp & paper

Ideal planning time line

- Month 12 — Contact Xylem for audit
- Month 11
- Month 10
- Month 9 — Schedule water treatment equipment
- Month 8
- Month 7
- Month 6 — Order critical long-lead components
- Month 5
- Month 4
- Month 3 — Order replacement parts
- Month 2 — Confirm orders
- Month 1



80+ branches
12 resin processing plants
1,200+ vehicles
1,400+ service professionals
70,000+ customers

Our North American water service network

Our service network is backed by more than 80 branches across North America staffed with certified technicians and applications experts who can solve your water problems.

Worldwide, we operate 170 branches, plants, and factories, hold more than 1,600 patents and offer more than 900 products and technologies.

With more than 80 years of experience in the water treatment industry, Xylem delivers cost-effective, reliable systems guaranteed for quality, safety, and compliance. Our trained service staff is available to make sure your system is running at peak performance and to your specification.

For your water treatment system, choose the partner that is committed to taking care of the world's water…and yours.

xylem.com

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